Connor Shorts

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EDUCATION

Missouri University of Science and Technology   **Aug. 2022 - May 2026**
Information Science and Technology   *Rolla, MO*
- 3.9 GPA
- Honors Academy
- Kummer Vanguard Scholar
- Bright Flight Scholar
- Deans List Member
- Classes: Intro to C++, Intro to Enterprise Resource Planning, Financial Accounting, Marketing, Intro to Management and Entrepreneurship,

WORK EXPERIENCE

Vermeer Corporation   **May. 2024 – Aug. 2024**
Network Administrator Intern   *Pella, IA*
- Responsible for overseeing a network covering more than a square kilometer, including several manufacturing, office, and distribution buildings, each housing hundreds of employees.
- Configured a switch stack to handle all network connections within the 2nd floor of an office building.
- Performed network support to other employees by patching network ports, changing port VLANs, creating DHCP reservations, and troubleshooting network issues related to DNS, ISP, and others.
- Experimented with and tested cellular gateways for potential use as a backup ISP for Vermeer's manufacturing locations where a 2nd ISP is not available.

IT Research Support Solutions   **Feb. 2022 – Present**
Student Employee   *Rolla, MO*
- The IT Research Support Solutions team is responsible for providing support and tools to all of the school's researchers.
- As a Student Employee, I aided in troubleshooting both software and hardware problems on school workstations and the High-Performance Computing cluster.
  - Created and executed a plan for decommissioning more than 100 SAS drives.
- Responsible for the deployment of MinerBytes (dynamic digital signage) displays including imaging the Raspberry Pi and ensuring that the systems are established correctly in the MinerBytes and network databases.
- Utilized a software-based ticket system to resolve service requests for both Linux and Windows workstations.

Red Wing Shoes   **Dec. 2021 – Aug. 2022**
Sales Lead   *Wentzville, MO*
- Facilitated the transfer of products using an extensive inventory system connecting all stores and warehouses nationwide.
- Assisted customers in finding the correct shoe for them based off of workplace requirements and personal preferences.

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Testout Computer Hardware, Testout Networking
- **Skills:** Cisco CLI, C++, Python, SAP, Office 365, Windows, Linux, critical thinking, technical writing
- **Interests:** Cybersecurity, computers, hockey, hiking, golf, video games, history, aerospace, economics, AI